

PROCEDURE NAME:	QUALITY POLICY STATEMENT
PROCEDURE NUMBER:	MAN SYS 001A
ISSUE NUMBER:	1
ISSUE DATE:	29/10/2025
PROCESS OWNER:	MANAGING DIRECTOR

Quality Policy Statement

Steel and Alloy Processing Ltd are dedicated to producing high-quality steel and aluminium products that meet or exceed customer specific requirements, industry standards, and applicable regulatory & industry frameworks. Quality is embedded in every stage of our manufacturing process and driven by a culture of continuous improvement. Our commitments include:

- Maintaining a robust Quality Management System in line with IATF 16949 & ISO 9001 standards.
- Ensuring precision, consistency, and safety throughout the production lifecycle.
- Investing in employee competence, training, development, and quality-focused accountability.
- Partnering with reliable suppliers to ensure consistent material quality.
- Conducting regular audits and performance reviews to drive efficiency, innovation and continuous improvement.
- Responding proactively to customer feedback and corrective actions.
- Working closely with our valued customers to satisfy and exceed their requirements.
- Setting quality objectives that meet the requirements of our customers and the aim of the overall business strategic plan.

Every member of our team plays a vital role in delivering excellence and strengthening our reputation as a trusted supplier.

The Steel and Alloy Quality Policy Statement links with and follows the values of the Gonvarri Industries Group Integrated Policy statement.

Paul Whitehouse

Managing Director